


Accessing Academic Reports

A guide to access academic reports via your Parent Portal and BCE Connect.


Academic Reports – Parent View – Parent Portal

To view and download reports, Parents will need to click on the relevant student's tile under the **My Students** section of the Parent Portal Home page. The Student's tile reveals the name of the student, photo and home group. Parents then select the **Academic** tile from the selection of links below the student. Please ensure parents download the report card to an external device, once viewed.


St Isidore's

- Absence
- Newsletters
- Documents
- Update Your Details
- School Directory
- Contact Us
- Parent Slips

My Students


Student Name

- Attendance
- NAPLAN
- Media Consent

- Academic
- NAPLAN Longitudinal

Links

- BCE Policies
- Blogs
- OSHC
- Parish
- Payments
- PTO
- Qkr!
- SchoolTV

Announcements

- General

Christmas Concert

The Christmas Concert will be going ahead, weather permitting. It will be held on the school oval. The first performance will begin at 6:30pm. Please ensure your child has arrived before 6:15pm. All students are to meet their teacher in their classrooms. More details in this week's newsletter.

Calendar


Mon Nov 23 to Sun Nov 29

◀ Previous Next ▶

Wed Nov 25
6:30 PM to 8:00 PM
Christmas Concert

Documents

- Finance/Fees
 - Fee Schedule
 - St Isidore's Credit Card request form
- School Shops
 - Uniform Shop Prices
 - Tuckshop Menu


Academic Reports

- Absence
- Newsletters
- Documents
- Update Your Details
- School Directory
- Contact Us
- Parent Slips

Student Reports

For your convenience, Student Reports and, if applicable, other related documents are available for you to download. Simply click on the link to open the relevant document, then save locally on your device. Note that only documents from the current year and the previous academic year can be viewed and downloaded.

Tristan Burke

2020

- Semester 1 Reports
 Semester Report
- Semester 1 Documents
 Cohort Report Year 6 (1).pdf

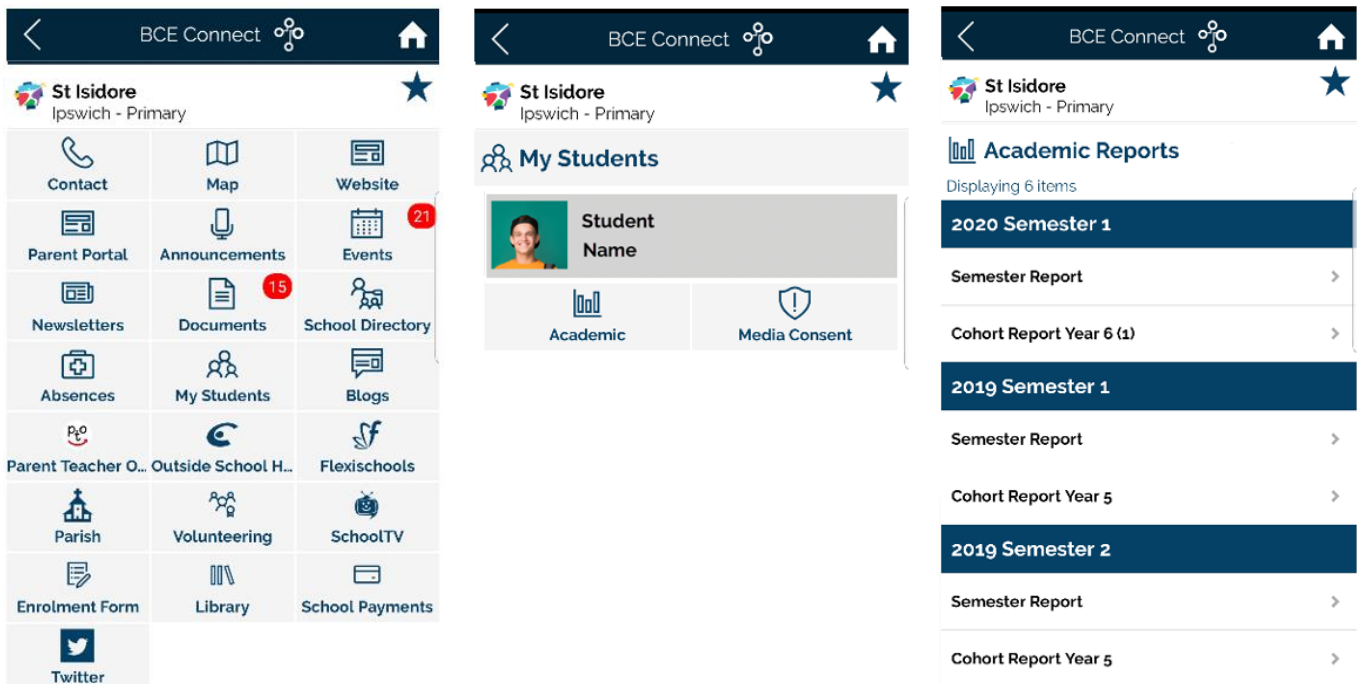
2019

- Semester 1 Reports
 Semester Report
- Semester 1 Documents
 Cohort Report Year 5.pdf

Semester 2 Reports
 Semester Report

Academic Reports – Parent View – BCE Connect

To view and download reports, Parents will need to click on the **My Students** tile in BCE Connect. The Student's tile reveals the name of the student, photo and **Academic** tile. Parents select the **Academic** tile to access the student's report card, then click on the appropriate Semester and report. Please ensure parents download the report card to an external device, once viewed.



The image displays three sequential screenshots of the BCE Connect mobile application interface for St Isidore Ipswich - Primary.

- First Screenshot (Home Screen):** Shows a grid of service tiles. The 'My Students' tile is highlighted. Other visible tiles include Contact, Map, Website, Parent Portal, Announcements, Events (with a '21' notification badge), Newsletters, Documents (with a '15' notification badge), School Directory, Absences, My Students, Blogs, Parent Teacher O..., Outside School H..., Flexischools, Parish, Volunteering, SchoolTV, Enrolment Form, Library, School Payments, and Twitter.
- Second Screenshot (My Students Page):** Shows the 'My Students' section with a student's profile card. The card includes a photo, the student's name, and two tiles: 'Academic' and 'Media Consent'.
- Third Screenshot (Academic Reports Page):** Shows the 'Academic Reports' section. It displays a list of reports for '2020 Semester 1', '2019 Semester 1', and '2019 Semester 2'. Each semester entry includes a 'Semester Report' and a 'Cohort Report' (e.g., 'Cohort Report Year 6 (1)', 'Cohort Report Year 5', 'Cohort Report Year 5').

Troubleshooting Access

A guide to troubleshoot access to your BCE Connect and Parent Portal account.

BCE Connect

- Update to the latest version of BCE Connect
 - Open your devices app store and search BCE Connect. If an update is available, please update the app to get the latest changes.
- Log out and Login
 - From the BCE Connect home screen, scroll to the bottom of the page and select Log out. Open your desired school and login again.
- Uninstall and reinstall the application
 - Remove the BCE Connect app from your device. Open your devices app store and search BCE Connect. Install and open the BCE Connect mobile application
- Turn off your device's autofill option
 - Your device can offer to save password for websites and apps and these may be incorrect. Check your devices saved passwords to confirm they are correct or turn off this feature using the steps below.
 - **iOS** – Open the Settings app and scroll down to Passwords. Select AutoFill Passwords and turn off the AutoFill Passwords slider.
 - **Android** - Open the Settings app and scroll down to General management. Open Autofill service and change the setting to None

Parent Portal

- Confirm the web address you have been given is correct
 - Navigate to the [Parent Portal](#) and retry opening your school's link.
- Clear cache and close browser, retry
 - Each time a file is accessed through a web browser (*Safari, Firefox, Chrome* etc), the browser caches (i.e., stores) a file so it doesn't have to keep retrieving the same files or images. Periodically clearing the cache allows the browser to function more efficiently. If you click on this link it will give you instructions on how to [Clear cache and cookies](#). If you are still unable to log on after clearing cache and cookies, please confirm you have enabled cookies to be stored on your device.
 - If you continue to experience difficulties with logging in via the browser, attempt to use another browser/device or alternatively login directly via the BCE Connect Mobile Application.
- Reset your password
 - Navigate to the [password reset tool](#) to step through resetting your password, Once you have reset your password follow this link to the [Parent Portal](#) and try your new password

- Check your browsers autofill settings
 - Your browser can offer to save passwords for websites you visit and the password associated with the Parent Portal may be incorrect. Check the browsers autofill password to confirm they are correct or turn off this feature.

- Check the email address the school has listed is correct
 - Sometimes the email address you are trying to use may be different to the one recorded in the system. Ensure that the email address you are using is exactly what the school has recorded and this email address is not associated with any other accounts.